

# 2020 Objectives for CSR

1

Increase our electric vehicle fleet from **139** to **500** and open two Urban Logistics Micro Depots, in 2020

2

Launch a **circular economy** initiative to collect pre-owned clothing from eshoppers for donating to a range of high street charities at zero cost to them. Our drivers will collect every time they make a delivery, without adding to our carbon footprint

3

Reduce our transport carbon emissions per parcel delivered by **2.5%** in the period from 2018 to 2020 and achieve Carbon Trust Accreditation

4

Increase our landfill avoidance from 99.5% to **100%** and our percentage of waste recycled to 60% while achieving Carbon Trust accreditation for waste

5

Complete three depot LED lighting upgrades, trial an **on-site battery storage** and rainwater harvesting system in our final mile network while requiring BREEAM 'very good' environment standard for new sites. Purchase 100% renewable electricity

6

All Expresspaks supplied by DPD will be made from **80% recycled** material. DPD will reduce plastic bottles in our business and provide recycling facilities if necessary for any others remaining

7

**Reduce our accidents** per parcel delivered (1 accident for every 217,714 parcels in 2018) and road traffic accidents per parcel delivered (1 parcel for every 44,615 parcels in 2018) by 5% while achieving 100% of our depots passing our internal health and safety audit

8

**DPD will only work with** suppliers that uphold DPD's core values. We will establish a Supplier Charter that sets out clearly what it takes to be a Trusted DPD Supplier

9

Deliver a **mental health well being** and heart monitoring programme for our employees and maintain our gender pay balance performance

10

Report on DPD's carbon neutral achievements and **share these with our customers**. Embed our CSR programme with our people through internal communications whilst engaging key customers and stakeholders in our CSR programmes

