2020 Objectives for CSR

1. Increase our electric vehicle fleet from 139 to 500 and open two Urban Logistics Micro Depots, in 2020.

2. Launch a circular economy initiative to collect pre-owned clothing from e-shoppers for donating to a range of high street charities at zero cost to them. Our drivers will collect every time they make a delivery, without adding to our carbon footprint.

3. Reduce our transport carbon emissions per parcel delivered by 2.5% in the period from 2018 to 2020 and achieve Carbon Trust Accreditation.

4. Increase our landfill avoidance from 99.5% to 100% and our percentage of waste recycled to 60% while achieving Carbon Trust accreditation for waste.

5. Complete three depot LED lighting upgrades, trial an on-site battery storage and rainwater harvesting system in our final mile network while requiring BREEAM 'very good' environment standard for new sites. Purchase 100% renewable electricity.

6. All Expresspaks supplied by DPD will be made from 80% recycled material. DPD will reduce plastic bottles in our business and provide recycling facilities if necessary for any others remaining.

7. Reduce our accidents per parcel delivered (1 accident for every 217,714 parcels in 2018) and road traffic accidents per parcel delivered (1 parcel for every 44,615 parcels in 2018) by 5% while achieving 100% of our depots passing our internal health and safety audit.

8. DPD will only work with suppliers that uphold DPD’s core values. We will establish a Supplier Charter that sets out clearly what it takes to be a Trusted DPD Supplier.

9. Deliver a mental health well being and heart monitoring programme for our employees and maintain our gender pay balance performance.

10. Report on DPD’s carbon neutral achievements and share these with our customers. Embed our CSR programme with our people through internal communications whilst engaging key customers and stakeholders in our CSR programmes.